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*Improve quality and cost markers associated with emergency department utilization*

**Goal #1: Promote/expand community collaboration and cross organizational care coordination**

- Promote community collaboration and coordination in use of EDIE/PreManage tools to clarify roles, streamline workflows and improve communication for ED high utilizers and transitions of care
- Facilitate statewide user communities of practice (behavioral health, rural)
- Foster the establishment of aligned cross organizational processes for the creation of a single care recommendation to avoid duplication and conflicting information.

**Goal #2: Enhance dissemination of information and resources to support improvement efforts**

- Develop, analyze and distribute quarterly aggregated actionable data reports for key metrics associated with tracking ED utilization.
- Sustain and expand Online Learning Community as a central repository of resources and peer networking.
- Identify, recommend and communicate best practices and workflows

**Goal #3: Leverage use of EDIE/PreManage technology tools to support key initiatives**

- Implement EDIE/PDMP Integration to support efforts to reduce ED opioid prescribing
- Align efforts with other statewide and regional opioid prescribing reduction initiatives
- Convene, coordinate statewide and regional efforts to address ED utilization in members with mental illness diagnoses
- Convene, identify and communicate EDIE/PreManage workflows to improve communication and coordination for transitions of care
- Promote and align with organizational efforts to incorporate EDIE utilization data into other data systems to enhance patient and population management.