



IN PARTNERSHIP WITH
Oregon Health Leadership Council and Oregon Health Authority

Emergency Department Information Exchange Newsletter (Updates on EDIE/PreManage Statewide Efforts)

Over the past five years, ED's, health plans and providers have leveraged the use of Collective Medical tools (EDIE/PreManage) to identify high risk, high needs individuals and work together to improve care coordination and communication. We hope you find the following updates useful.

What's in a Name?

Collective Medical recently changed the name of their software tools from EDIE and PreManage to Edie and Collective Platform. We will continue to refer to our collective efforts in Oregon as the Emergency Department Information Exchange (EDIE/PreManage). We will migrate our language for the tools to Collective or Collective Platform and also continue to reference PreManage to avoid confusion.



Getting Started with PreManage

A webinar is scheduled for **Tuesday, March 5 from 1-2pm: *Getting Started with Collective/PreManage: Clinic Staffing & Workflows***. This will be a good opportunity for new or early-stage clinics to learn more on how the tool can fit within their clinic's existing workflows. To register visit: <https://attendee.gotowebinar.com/register/1681236138558726401>

To support your work in 2019, HIT Commons is **hosting a quarterly webinar series and several collaboratives** to promote the adoption and use of the Collective/PreManage tools. These webinars and meetings will provide technical guidance, sample workflows and opportunities to connect with your peers to gain insight into strategies for managing ED utilization and coordinating transitions of care. [Click here to view a full calendar of events and to register!](#) Please feel free to forward to your colleagues in your organization. We hope you will join us!

Calendar invites for meetings and collaboratives will follow soon.

Spotlight on Success

Central City Concern has used the Collective Platform (PreManage) to enhance their care for the high risk, homeless population they serve. This following video shares their story:

<https://youtu.be/UvVTjyx7dq4>

DHS Updates

We are pleased to announce that the APD and Medicaid covering AAA case managers now appear in the care team provider section. Their enrollment file has been automated and all viewable information will be the most current. A reminder that care team provider information should not be listed in care guidelines as this information could change over time. The most current information will always be in the care team section.

The Office of Developmental Disabilities (DD), housed within the Department of Human Services, is the program for long-term services and supports for all individuals with Intellectual and Developmental Disabilities. They have started using the Collective Ambulatory platform (PreManage). Currently, Central Office staff, including specialists who aid all case management offices; our Pre-admission Screening and Resident Review II Specialist, Health Management Specialist, and entire Quality Improvement team has access to the platform. In addition to standard information about admission, discharge, and transfers, they have chosen to focus on population level health data, with an intent on increasing health literacy for all users. In early February, six case management regions began a field pilot, gaining access to the platform. Field staff will have view only rights to access individual consumer health information that will assist in better assessment, service planning and service delivery activities. Field staff contacts are not available in

the Care Team section at this time. Based on the outcomes of the pilot they plan to fully implement the tools within six months.

Collective Medical Updates

Edie Notifications

In February you may have noticed a format change in your Collective EDie Notifications. These changes will ensure that every ED clinician has access to the same information for a patient and can easily identify where to find the information regardless of the emergency department. All sections and patient information will remain. However, you may notice a change in ordering of information and a few additional sections.

A comprehensive example of the Notification along with an FAQ can be found in the Customer Community:

[Collective Notification Overview](#)

[Collective Notification FAQ](#)

If you have questions and do not have access to the community, please email us at support@collectivemedical.com or call 801-205-0770.

POLST for Edie Fax Notification Hospitals

As of February 1, 2019, hospitals who receive Edie notifications via fax, will also begin receiving POLST as a print out along with the EDie notification, This change pertains to all patients with a POLST on file with the Oregon POLST Registry and has been made possible through a partnership between Oregon POLST Registry and Collective Medical. For questions, please contact: Abby Dotson of the Oregon POLST Registry dotsoab@ohsu.edu or Ian Bruce of Collective Medical ian.bruce@collectivemedicaltech.com



HIT Commons is a public/private partnership designed to accelerate and advance health information technology adoption and use across the state, leverage public and private investments,

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