



Goal #1: Reduce costs and increase efficiency of administrative processes

ENHANCE ADMINISTRATIVE SIMPLIFICATION

Reduce cost and increase efficiency of administrative processes.

- Multi-factor authentication to OneHealthPort delayed due to focus on COVID-19 by providers.
- Administrative Simplification work groups moved to ad hoc meeting schedule. Focus remains on monitoring implementation of 2018 recommendations by health plans – review in Summer 2020.

Goal #2: Improve quality and increase value through implementation of evidence based best practices

DECREASE OPIOID-RELATED MORBIDITY AND MORTALITY

Develop policies, procedures and recommendations that decrease opioid-related morbidity and mortality

- Identify opportunities to align benefits and reduce barriers for treatment of complex pain patients, medication assisted treatment and non-opioid therapies
- Promote and support provider pain science education
- Update, endorse, and disseminate Oregon Opioid Guidelines

REDUCE UNNECESSARY OVERUSE OF HEALTH CARE SERVICES-

Analyze data and develop aligned strategies to reduce potentially unnecessary, low value services

- Promote and evaluate adoption of Vitamin D Testing Clinical Guideline
- Partner with OHA to disseminate Oregon Low-Value Care Report
- Identify and prioritize opportunities and strategies to reduce overuse of medical tests and procedures

IMPROVE PRIOR AUTHORIZATION REQUIREMENTS TO DECREASE ADMINISTRATIVE BURDEN

Develop policies, procedures and recommendations that streamline prior authorization processes

- Identify opportunities to align and streamline prior authorization processes for advanced imaging
- Partner with payers and providers to identify and prioritize opportunities for improving prior authorization processes to reduce provider burden, improve outcomes and increase patient satisfaction

SUPPORT COMPREHENSIVE PRIMARY CARE (CPC+) INITIATIVE

Provide financial support and strategic input to CPC+ participants in Oregon

- OHLC convener support contract is completed. Extension of financial support to the effort will be considered at May OHLC Board meeting. Quality and Efficiency results have been reported through Comagine in “Data Byte” report that can be found [here](#).

Goal #3: Accelerate and advance HIT optimized health care delivery

HIT COMMONS

Provide management services and operational infrastructure to support identified HIT Commons initiatives

- Nearly all OHA-project work (Provider Directory, CIE, Prescription Drug Monitoring and EDIE) on hold due to focus on COVID-19 and desire to not distract providers from emergent efforts.
- Developed financial sustainability projections for anticipated changes in state and federal funding in late 2021.

PRESCRIPTION DRUG MONITORING PROGRAM (PDMP) INTEGRATION

Increase the use of PDMP data at the point of care by enabling access to PDMP information within prescriber's and dispensing pharmacist's clinical workflow

- Outreach to provider organizations on hold to allow them to focus on COVID-19 efforts.
- Focus on identifying best practices and tools to support medical leadership in organizations optimize use of PDMP integration.
- Outreach focused on dental, behavioral health and tribal clinics.

EMERGENCY DEPARTMENT INFORMATION EXCHANGE

Leverage the use of real-time ED and IP utilization information to support efforts aimed at reducing unnecessary emergency department utilization and improving cross-organizational care coordination

- Support community collaborative efforts for peer networking and sharing of best practices
 - Community collaboratives to reconvene post COVID-19 response
- Identify opportunities to leverage the use of tools to support specific initiatives (e.g. opioid prescribing reduction, post-acute care)
 - COVID-19 Use Cases supported with EDIE and Collective platform. Resources found [here](#).
- Continue to optimize the meaningful use of the tools through focused technical assistance and resources
- Build capacity for health plans/CCOs to support provider networks with the tools
 - Three Collective Platform Resource Guides developed and circulated via Q1 webinar. Materials found [here](#).

COMMUNITY INFORMATION EXCHANGE (CIE)

Assess the potential for a common technical infrastructure for social needs screening and referrals among clinical providers and community-based organizations (CBOs)

- Support early adopter efforts of CIE to learn and shape vision for potential statewide adoption
 - CIE Whiteboards continue into Q2 for statewide pricing model & governance
 - Stakeholder engagement ongoing
- HIT Commons CIE Advisory Group to develop CIE Roadmap for Oregon
 - Monthly meetings continue. Materials found [here](#).

Goal #4: Develop and implement strategies for sustainable health care funding

COST GROWTH TARGET

Continue to synchronize statewide healthcare cost sustainability

- Continued Collaboration with OHA on Cost Growth Target work, most notably through Best Practice Committee work on value-based care noted above.
- OHLC, OAHHS and Comagine completing hospital value reporting work to be distributed Q2.

Goal #5: Develop future vision and strategies for OHLC

STRATEGIC PLAN IMPLEMENTATION

Implement "Deterministic" strategy model approved by board in 2019

- Work with board members and staff to implement OHLC strategic plan including succession planning to assure the organization has the appropriate talent to match priorities. Succession planning deferred to focus attention on Covid-19.