



HIT Commons Newsletter

HIT Commons is a public/private partnership designed to accelerate and advance health information technology adoption and use across the state, leverage public and private investments, and expand access to high value data sources. HIT Commons is co-sponsored by the Oregon Health Leadership Council (OHLC) and the Oregon Health Authority (OHA), and is jointly funded by OHA, hospitals, and health plans.

Welcome to the HIT Commons Quarterly Newsletter

Like nearly every organization in the country, HIT Commons has had to adjust its priorities and the way it works in the face of the COVID-19 pandemic. We also recognize that the adjustments we have had to make, canceling meetings, delaying projects, and such, pale in comparison to the herculean tasks which are members have performed over the last several weeks. HIT Commons is an organization founded on the value of collaboration, and this crisis further demonstrated the value, and at times necessity, of collaboration across the healthcare industry.

As Oregon begins to move forward with a slow re-opening, HIT Commons is interested in taking the lessons learned from the crisis and working with its members to identify opportunities for future collaboration. The phrase we hear is “We’re all in this together”. We believe that with regard to healthcare, this has always been true and will remain true long after this crisis has passed.

HIT Commons has identified where we can leverage our skills and tools to provide support to our members and the citizens of Oregon during this crisis. We have identified three areas where we, with the support of the Oregon Health Authority, are providing assistance and have outlined them below. We look forward to working with all our partners as we define how to move forward with recovery in the post-pandemic future.

COVID-19 Support:

1. Collective Platform Use Case Development with Stakeholders:

- a. Weekly calls and work continue to leverage statewide EDIE/Collective Platform to assist with COVID-19 Response.
- b. Materials as developed are posted here: <http://www.orhealthleadershipcouncil.org/covid-19-resources-for-collective-platform/>
- c. For more information, email liz@orhealthleadershipcouncil.org

2. Statewide 211info Support: As a part of our Community Information Exchange work, we have engaged with 211info to assist with real-time updates of their statewide Resource Directory database. They have been stretched from both program management support and resource specialists. We are working with Health Share in this space and redirecting our resources to assist. For more information, email michael@orhealthleadershipcouncil.org

3. Discharge Planning Initiative: In the Portland Metro area, health systems, CCOs, and health plans are collaborating to coordinate discharge planning efforts regarding available resources, protocols and tracking. We are providing both clinical workflow and program management assistance to that effort. For more information, email jill@orhealthleadershipcouncil.org

If you have other thoughts on how we can provide support during this crisis or if you have questions for HIT Commons please do not hesitate to contact me at mark@orhealthleadershipcouncil.org .

Mark Hetz, Executive Director, HIT Commons

What Have We Been Doing?

EDIE Utility

March 9, 2020, Best Practice Webinar: Overview of Collective Platform Resource

GuidesThe webinar provided an overview of three Resource Guides to support users on the

Collective Platform:

- Getting Started with the Collective Platform: Implementation Guide
- Information Sharing on the Collective Platform
- Community Collaboration to Support ED Reduction and Care Transitions

Click here to view the webinar: <http://www.orhealthleadershipcouncil.org/edie-utility-learning-resources-and-webinars/>

Oregon Resources on the Collective Community Help Page We've coordinated with Collective Medical to post Oregon-specific resources directly within the help page. A few key items:

- [List of all Oregon organizations on the Collective Platform](#)
- [Oregon specific tips and resources](#)

If you need help accessing the Collective Community, please reach out to Collective Medical support at support@collectivemedicaltech.com

PDMP Integration

- Speaking engagement efforts for the spread and adoption of PDMP integration have been accomplished most notably:
 - Quality and Health Outcomes Committee (QHOC)
 - Patient and Population Centered Primary Care Collaborative (Yamhill CCO)
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Outreach efforts have included the following organizations:

- Capitol Dental Organizations
- DePaul Treatment Center
- Salem Health Salem Hospital
- Santiam Hospital
- AVIA Health Umpqua
- OHCIN
- WVIP
- Athena

The focus will be shifting to implementation for independent clinics, behavioral health, Tribal, and dental organizations. The goal is to identify opportunities to improve the utilization and effective utilization of PDMP data.

Oregon Provider Directory

The soft launch with five organizations in Central Oregon had two organizations fully onboarded and using the Provider Directory by March. At the request of the Oregon Health Authority the work on the OPD Soft Launch is suspended during the COVID-19 crisis. Click here for more information on the OPD. [Click here for more information on the OPD.](#)

Community Information Exchange Advisory Group (Oregon CIE)

The Oregon CIE Advisory Group continues its effort to develop a statewide roadmap for CIE. CIE efforts connect clinical care to social service providers and are emerging across Oregon. The Advisory Group met monthly January through March, but future meetings are on hold due to the COVID-19 crisis. [Click here](#) for more information about CIE and the work of the Advisory Group.

What Are The Results?

EDIE Quarterly dashboard (Q4 2018-Q3 2019)

- Statewide ED utilization continues to drop overall and among high utilizers. Avoidable ED visits and visits following a Care Guideline addition into the Collective Platform also continue to decline. However, we continue to see an increase in mental health related visits, which emerged early in 2019. [Click here for more information.](#)
- Sixty-one Skilled Nursing Facilities are now sending census data to the Collective Platform.

PDMP Quarterly Dashboard (Q4 2018-Q4 2019)

- Comparing Q4 2018 to Q4 2019, PDMP Queries have increased by 72%
- Comparing Q4 2018 to Q4 2019, there has been a 23% decrease in long day supply (>14 days) prescribing
- Comparing Q4 2019 to Q4 2018, registration for PDMP has increased among prescribers
- PDMP Queries have increased by 190% among pharmacists, followed by healthcare providers at 113% comparing Q4 2018 to Q4 2019

[Click here for more information](#)

What Is The Impact?

- Becky Wilkinson is the Outreach Program Manager at Providence St. Joseph Oregon Regional Behavioral Health. She oversees the Better Outcomes thru Bridges (BOB) Programs. Using the Collective Platform-tool, BOB clients showed a 50% reduction in Q2 ED utilization. [Click here](#) to review Becky Wilkinson's presentation to the EDIE Steering Committee.
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- Santiam Hospital Pharmacy department is experiencing success with PDMP integration. According to Tiffanie Pye, Director of Pharmacy, "I think PDMP works well integrated into an EHR and is more user friendly than having to log into a separate system."

What's Coming?

All events are tentative and may be canceled/rescheduled in response to the COVID-19 situation



June 8, 2020, Best Practice Webinar #2: Eligibility Files for the Collective Platform

Webinar will provide best practice guidance on how to:

- Design, submit and maintain eligibility files for the Collective Platform
- Best practice guidance for Health Plan and Clinic files
- Options for leveraging files to support expanded use cases

Register at: <https://attendee.gotowebinar.com/register/6719837241202647820>

June 15, 2020, Regional Leaders of Community Collaboratives—Quarterly Peer Sharing

All welcome to attend this quarterly phone series to share and discuss:

- Use of the Collective Platform & workflow suggestions
- Best practices for reducing ED utilization & managing transitions of care
- Contact Lisa Parks for more information and to receive a calendar invite: Lisa@orhealthleadershipcouncil.org

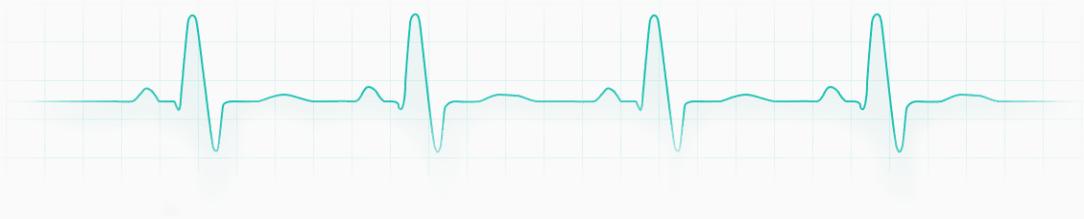
See full list of future events at:

<http://www.orhealthleadershipcouncil.org/edie-utility-announcements-and-upcoming-events/>

How To Get Involved

- **EDIE Steering Committee** is seeking a chair to help guide the Committee's work in 2020. EDIE Steering meets bimonthly at OMA and has a call-in option available. Please contact Lisa Parks for more information Lisa@orhealthleadershipcouncil.org

- **PDMP Steering Committee** is seeking board members. PDMP Steering meets quarterly at OMA and has a call-in option available. Please contact Lisa Parks for more information Lisa@orhealthleadershipcouncil.org
- **Integration outreach** continues with rural providers, primary care, behavioral health, and dental providers. If you haven't done so, complete and submit your PDMP Integration form today. For registration and additional information, please visit www.orhealthleadershipcouncil.org/pdmpintegration.



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