

MFA Required for Select Sites Starting August 11

This email is being sent to all OneHealthPort Single Sign-On (SSO) Administrators to inform you of the upcoming addition of Multi-Factor Authentication (MFA) when accessing the following Provider Portals.

- Asuris Northwest Health
- BridgeSpan Health
- CareOregon
- Health Net
- InterCommunity Health Network CCO
- Moda Health
- PacificSource Health Plans
- Providence Health Plans
- Regence
- Samaritan Health Plans

OneHealthPort will also send an email notification to all Subscribers who access these sites through the SSO on July 15.

What this means for OneHealthPort Subscribers

Starting August 11, 2020, these plans have elected to add Multi-Factor Authentication (MFA) to OneHealthPort's Single Sign-On (SSO) service. To access their sites, you will be prompted for MFA once you login to the SSO using your OneHealthPort Subscriber ID and password. MFA provides another layer of security using an additional authentication method like a One Time Passcode (OTP) sent via email or Google Authenticator. You will only be prompted for MFA when signing into a session with health plans who have elected to add MFA to their SSO service.

What Subscribers can do to prepare for MFA

The following are steps you can take now to ensure seamless access to these sites as they go live with MFA on August 11:

- If you elect to use Google Authenticator, download the app in advance.
- Verify that your [SSO email address](#) is correct.
- Note that OneHealthPort does not allow shared accounts. If you are sharing a single OneHealthPort Subscriber ID and password, MFA will not work, and your access will be denied. Please contact OneHealthPort if you need assistance.
- Make sure your systems will accept emails from noreply@onehealthport.com.
- Test your authentication method before go-live.

Need Help?

[Register for a free webinar](#) or visit the MFA page at onehealthport.com/multi-factor-authentication for instructions on setting up and testing your MFA connection.

If you need assistance, please contact the OneHealthPort Support Desk by completing our [Contact Us Form](#) or calling us at 1.800.973.4797.

If you do not wish to receive emails from us, you may unsubscribe at any time by clicking on "Manage Your Subscription" below.

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OneHealthPort

Created by and for the local healthcare community,

OneHealthPort solves information exchange and workflow problems shared across healthcare organizations.

Seattle, WA 98121

The logo for OneHealthPort, featuring the word "OneHealthPort" in a blue serif font. The "O" is stylized with a small circular icon containing a network-like pattern.