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IN PARTNERSHIP WITH  
Oregon Health Leadership Council and Oregon Health Authority

## HIT Commons Newsletter

*HIT Commons is a public/private partnership designed to accelerate and advance health information technology adoption and use across the state, leverage public and private investments, and expand access to high value data sources. HIT Commons is co-sponsored by the Oregon Health Leadership Council (OHLC) and the Oregon Health Authority (OHA), and is jointly funded by OHA, hospitals, and health plans.*

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### Welcome to the HIT Commons Quarterly Newsletter - August 2020

When the world hands you lemons, make lemonade. And when the world hands you a global pandemic, use and modify every tool you have to help out. That's what we've done. In last quarter's newsletter, we updated you on a number of initiatives related to COVID-19 support. In this quarter's newsletter we'll update you on those activities and new initiatives we have undertaken to help our members and others in their response to COVID-19.

This is also a time of renewal. HIT Commons began as an organization two and one-half years ago. Our original agreements with our members was for three years. These will end at the end of 2020. In early August, we will send out renewal agreements and hope to have your support as we begin the next three years of our work. Please make sure your leadership knows the work and value provided by the programs HIT Commons supports. We are also beginning our planning for 2021 and beyond. We encourage you to complete a very brief survey to help us in this process. The survey can be accessed [here](#).

HIT Commons has identified where we can leverage our skills and tools to provide support to our members and the citizens of Oregon during this crisis. We have identified three areas where we, with the

support of the Oregon Health Authority, are providing assistance.

## COVID-19 Support:

### 1. **Collective Platform Use Case Development with Stakeholders:**

- a. COVID-19 status flags flowing from some hospital facility data as well as Reliance HIE lab data. This allows users of the Collective platform to help coordinate care for those affected by COVID-19. The flags are also used to trigger EDIE notifications as patients readmit to a hospital setting to help with triage and isolation protocols as needed. Work continues to determine if statewide COVID-19 status data can flow from the Public Health Orpheus disease surveillance system.
- b. Materials as developed are posted [here](#)
- c. Work continues to leverage statewide EDIE/Collective Platform to assist with COVID-19 Response. For questions please contact Liz Whitworth at [liz@orhealthleadershipcouncil.org](mailto:liz@orhealthleadershipcouncil.org).

2. **Statewide 211info Support:** As a part of our Community Information Exchange work, we engaged with 211info from April through June to assist with real-time updates of their statewide Resource Directory database. They have been stretched from both program management support and resource specialists. We collaborated with Health Share, CareOregon and Kaiser Permanente in this space. The 211info Resource Directory Database Health is vital to the success of 211info. As of 6/1, overall database health stood at 98.8%. This is the strongest database health reported by 211info in the last several years.

3. **Discharge Planning Initiative:** In the Portland Metro area, health systems, CCOs, and health plans are collaborating to coordinate discharge planning efforts regarding available resources, protocols and tracking. OHLC/HIT Commons provided clinical workflow and program management assistance from April through June and are monitoring additional needs at this time. One of the key outcomes of this collaborative effort is the development of a daily updated report compiling Regional Discharge Resources for Vulnerable Populations (RDRVP). Health Share CCO posts and distributes this Excel-based report daily. Feedback from Tri-County 911 and County Emergency Planners noted benefits of the report:

*"This resource spreadsheet has been incredibly helpful to the Tri-County 911 Service Coordination Program, our EMS social workers and clients. Having access to near time and accurate information related to shelters and motels, open and available urgent care clinics and mental health/behavioral health services has allowed our staff to quickly link existing [and new] clients to care and support services. In this rapidly changing environment, it was a time saver to have all of this information coordinated and available in a single document and available on the Health Share of Oregon website. Thank you for listening to our needs and responding accordingly!" Alison Goldstein, Program Manager, Tri-County 911*

If you have other thoughts on how we can provide support during this crisis or if you have questions for HIT Commons please do not hesitate to contact me at [mark@orhealthleadershipcouncil.org](mailto:mark@orhealthleadershipcouncil.org) .

Mark Hetz, Executive Director, HIT Commons

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## What Have We Been Doing?

### **EDIE Utility**

#### **July 13, 2020 Best Practice Webinar: Building Collective Platform Eligibility Files**

The webinar provided an overview of best practices for eligibility files including:

- Overview of required data fields and optional fields
- Specifics relating to either clinic vs. health plan files
- Tips for avoiding eligibility file processing challenges

[Click here to view the webinar](#)

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### **PDMP Integration**

Despite curtailing our outreach efforts, we have been able to bring the following clinics onto PDMP integration:

- Clinic for Dermatology & Wellness LLC
- Columbia River Health
- Klamath Tribal Health & Family Services
- Life Balance Northwest, LLC
- Northwest Primary Care Group, P.C.
- Oregon Sleep Associates
- Portland Neurosurgery
- Umpqua Community Health Center (Avivia Health)

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- We are also pleased to welcome Peace Health – Cottage Grove Hospital to PDMP integration
  - HIT Commons renewed the contract with Apriss for PDMP Gateway services through 2025.
  - We have Initiated a project, with support from OHA, to interview clinics and hospitals to identify opportunities for improvement and best practice in the use and integration of PDMP.

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### **Community Information Exchange Advisory Group (Oregon CIE)**

#### **CIE Advisory Group – Summary Status and Path Forward**

The HIT Commons team and OHA have been reviewing the original intent of this group “To develop a CIE Roadmap for Oregon”. With COVID-19, we have seen an acceleration of CIE interest and implementation and believe that summarizing our work to date with this group and outlining some themes to watch for as

CIE continues to develop in Oregon will be the best use of resources and time given the current landscape. The HIT Commons staff will draft an abbreviated roadmap (including items such as CIE vision, definitions, key concepts) for review at the September Advisory Group meeting.

For more information about the CIE Advisory Group, [click here](#):

Or email, Michael Pope, [michael@orhealthleadershipcouncil.org](mailto:michael@orhealthleadershipcouncil.org)

### **CIE Landscape Maps**

The HIT Commons team partnered with the PSU Population Research Center to create maps illustrating the CIE landscape. We will continue to make periodic updates to these maps as new CIE efforts are identified. There is a brief tutorial video to orient you to the navigation of the maps and descriptions of each map on the left hand panel.

Click [HERE](#) to access the maps. Please note that Google Chrome is the preferred browser for viewing.

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### **OHLC CIE Early Adopter Efforts**

OHLC continues to engage interested stakeholders in developing CIE efforts utilizing the Unite Us platform. A snapshot summary is provided below:

- **Stakeholder engagement with Unite Us technology partner is strong, with payer sponsorship in 21/36 Oregon counties.**
- **CIE Whiteboards continue and turning focus to governance and metrics as stakeholders begin CIE implementation.**

For more information about the HIT Commons or OHLC CIE efforts, email Liz Whitworth, [liz@orhealthleadershipcouncil.org](mailto:liz@orhealthleadershipcouncil.org)

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### **Other Activities:**

HIT Commons parent organization, Oregon Health Leadership Council, has a couple of other activities that you may be interested in learning about:

- Multi-factor Authentication (MFA) for the OneHealthPort portal is going live on August 11<sup>th</sup>. OneHealthPort is used to single-sign on access to most Oregon payors. For more information on the MFA implementation [click here](#).
- The Best Practices Committee of OHLC, in partnership with OHA, has produced a report Better Health for Oregonians: Opportunities to Reduce Low-Value Care. For more information and to view the report [click here](#).

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## **What Are The Results?**

## ED Utilization Reports from Apprise



- 2019 Annual Report and Three Year Reports are now available through our partnership with Apprise Health Insights. Reports can be found by [clicking here](#).
- The EDIE Steering Committee is currently assessing strategies to address the increase we're seeing in behavioral health visits over the last year.
- Sixty-one Skilled Nursing Facilities are now sending census data to the Collective Platform.

## PDMP Quarterly Dashboard (Q1 2019-Q1 2020)

- Registration has increased over the last year in all prescriber types (DDS/DMD, +12.1%; NP, +14.8%; MD/PA/DO, +11.1%; ND, +16.0%), pharmacists (+42.5%) and delegates (+26.6%)
- Integrated queries have increased dramatically across all clinical user groups except dentists; Pharmacists (+24.4%), ND (+57.1%), MD/PA/DO (+138.2%), NP/CNS-PP (+72.3%), DDS/DMD (-25.0%)
- Prescriptions for opioids continued to trend downward (hydrocodone, -14.6%; oxycodone, -10.6%)
- 8 pharmacy organizations (367 sites) live with PDMP integration

[Click here for more information](#)

## What Is The Impact?

*"In the Emergency Department, most of our patients are experiencing a difficult day. The challenges of the day may lead to difficulty remembering all of their prescribed medications. Our integration of PDMP with Epic is a tool that provides a level of safety, not only for our patients but also for our ED Providers. The seamless integration allows our Providers a greater understanding of an individual's medication history, to better meet the needs of the patient, while prescribing medications safely. This is a*

*prime example of using technology to work smarter not harder.”*

Ronald J. Woita MBA HM, BSN, RN, CEN, LSSGB

Director of Emergency Services, Ambulatory Care, Wound, and IV Therapy

Sky Lakes Medical Center

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## What's Coming?

All events are tentative and may be canceled/rescheduled in response to the COVID-19 situation



- **September 14, 2020: Best Practice Webinar: Overview of Collective Platform Tags and Flags**
  - [Click here](#) to register
- [Click here](#) for current information on upcoming event

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## How To Get Involved

- **PDMP Integration Steering Committee** is seeking board members. PDMP Steering meets quarterly at OMA and has a call-in option available. Please contact Mark Hetz for more information [Mark@orhealthleadershipcouncil.org](mailto:Mark@orhealthleadershipcouncil.org)

- **Integration outreach** continues in a virtual format. If you haven't done so, complete and submit your PDMP Integration form today. For registration and additional information, please visit [www.orhealthleadershipcouncil.org/pdmpintegration](http://www.orhealthleadershipcouncil.org/pdmpintegration).
- **PDMP Integration post-implementation follow up** will be scheduling interviews with clinics and hospitals. If your organization has implemented PDMP integration and would like to participate, reach out to [shelley@orhealthleadershipcouncil.org](mailto:shelley@orhealthleadershipcouncil.org)



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