EDIE Utility Success Metrics: 2021-2023—Revised based on EDIE Steering Input

Key Success Metric	Target or Tracking	Source	Expected Benefit(s)	Considerations
1. Reduce ED utilization overall and among high utilizers	**Tracking** • Decrease overall ED visits • Decrease number of ED visits by high utilizers • Decrease avoidable visits from high utilizers • Decrease visits among high utilizers in the 90 days following an initial care guideline	Apprise EDIE Quarterly Dashboards	Cost savings due to decreased overall ED utilization Improved care for patients in outpatient setting	COVID-19 recovery utilization rates, TBD Tracking metrics by quarter for 2021-2023 to compare to pre-COVID-19 utilization patterns
2. Reduce ED utilization for individuals with mental health, substance use disorder and co-morbid medical conditions	**Tracking** • Reduction in ED visits for individuals with comorbid & MH conditions • Reduction in ED visits for individuals with comorbid & SU conditions	Apprise EDIE Quarterly Dashboards	Reduction in ED high utilization—ED patients with MH, SUD and co-morbid medical conditions represent a significant portion of ED high utilizers.	COVID-19 recovery utilization rates, TBD Tracking metrics by quarter for 2021-2023 to compare to pre-COVID-19 utilization patterns
3. Increase adoption of EDIE/Collective Platform among Behavioral Health community of providers	**Target** 15 newly onboarded BH providers/clinics over three-year period with 2021 as baseline year	OR - Population Health Analytics monthly dashboards	Increase in adoption of EDIE/Collective Platform by BH providers will help in addressing increasing rates of BH ED visits	Requires organizations to assign staff resources to support onboarding work

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4. Increase percentage of Post-Acute Care facilities contributing ADT data	**Target** 95% of SNFs statewide contributing census data	OR - Population Health Analytics monthly dashboards	Collective network will provide robust ED, IP and PA reporting to better manage transitions of care	PointClickCare/Collective Medical acquisition & staff resource availability
5. Increase adoption & engagement of ED providers and staff in EDIE	**Tracking** • 2021: Education/outreach to ED settings • 2022: EDIE Integration w/ SMART on FHIR • 2023: Identified EDIE 'champions' in majority of hospitals/systems	HIT Commons core program & survey	ED providers will review & act on information in EDIE notifications/Collective platform to address needs of high utilizers & complex patients	Hospital/health system COVID recovery priorities IT resources for integration efforts